

## Information Security Awareness Sessions

### About the Service/Feature

The service provides government entities with awareness lectures on different subjects of cybersecurity. It aims to make the public aware of the best practices in this field and related risks.

### Service steps

- Step 1** → Log in using your UAE Pass account
- Step 2** → Apply for the service
- Step 3** → Fill in the applicant's data table
- Step 4** → Fill in the lecture request form via the lecture booking system
- Step 5** → The request to be reviewed by TDRA
- Step 6** → The trainer will send the lectures timetable
- Step 7** → If the lecture is given remotely, its link should be sent by the applicant to the trainer
- Step 8** → If the lecture is given face-to-face, details of the lecture location should be sent to the trainer
- Step 9** → Lectures will be arranged according to the schedule set by the trainer

<b>Category</b>	Variation
<b>Type</b>	Transactional
<b>Expected Time</b>	1 working day
<b>Fees</b>	Free of Charge
<b>Audience</b>	Government entities
<b>About</b>	The service provides government entities with awareness lectures on different subjects of cybersecurity. It aims to make the public aware of the best practices in this field and related risks.
<b>Channels</b>	Mobile Application TDRA Website
<b>Payment Channels</b>	Not Available
<b>Terms &amp; conditions</b>	The customer must fill in the applicant's data table to create a new account in the lecture booking system.

<b>Required Documents</b>	None
<b>Results Require Office Visit</b>	No
<b>Service package</b>	None
<b>Service Complexity Level</b>	Normal
<b>Service Outcome</b>	Awareness lectures schedule
<b>Service Connectivity With Other Services</b>	None
<b>Service Limitation</b>	<ul style="list-style-type: none"> <li>- The service is available to government entities employees only</li> <li>- Lectures are available in both Arabic and English</li> <li>- The duration of the lecture is one hour only</li> <li>- A maximum of 2 lectures are offered per day</li> </ul>
<b>Service Remark</b>	TDRA has 12 topics related to information security