

## Request exception from blocking system

### About the Service/Feature

Through the service, government entities can request approval from TDRA to be exempted from the blocking system applied by telecom service providers

### Service steps

- Step 1** → Log in using UAE Pass
- Step 2** → Submit the service request including the official letter addressed to TDRA
- Step 3** → TDRA will review the request
- Step 4** → Receive TDRA's approval on the exception from the blocking system

Category	Variation
Type	Transactional
Expected Time	7 working days
Fees	Free of charge
Audience	Government
About	Through the service, government entities can request approval from TDRA to be exempted from the blocking system applied by telecom service providers
Channels	Mobile Application TDRA Website
Payment Channels	Not Available
Terms & conditions	The entity benefiting from the exception from the blocking system must be a government entity
Required Documents	<ul style="list-style-type: none"> <li>- If the service is requested through TDRA: The government entity must send an official letter to TDRA.a</li> <li>- If the service is requested through the telecom service providers: The government entity must submit the application form for exception from the blocking system to the telecom service providers, along with a copy of the identity or passport of the concerned person in the government entity. After that, the telecom service providers will submit the request to TDRA to be reviewed and approved.</li> </ul>

<b>Results Require Office Visit</b>	No
<b>Service package</b>	None
<b>Service Complexity Level</b>	Complex
<b>Service Outcome</b>	Approval on exception from the blocking system
<b>Service Connectivity With Other Services</b>	None
<b>Service Limitation</b>	This service may also be obtained through the telecom service providers
<b>Service Remark</b>	This service may also be requested through the service providers